One Secure Platform for RTC Disclosure Management

Receive requests, manage payments, and disclose reports end-to-end — with no cost to police forces.

Police disclosure teams are under increasing pressure to process RTC report requests quickly, securely, and consistently — while managing high volumes of email, administrative friction, and payment reconciliation challenges.

Rapid provides a single, secure workflow to receive requests, manage disclosure activity, and deliver reports efficiently.

What Rapid enables from 1 April

Rapid supports forces to:

- Receive and manage all RTC disclosure requests in one place
- Handle requestor payments end-to-end
- Disclose reports securely through a compliant workflow
- Track paid, pending, and completed requests with full visibility
- Dramatically reduce chasers, email traffic & manual handling time

Key Information on Rapid for UK policing

How the payment model works

- Requesters who are not NetWatch customers make secure card payments via Rapid

- NetWatch acts as merchant of record

- Forces are not charged fees and do not incur transaction processing costs

- Forces receive one monthly bulk remittance from NetWatch, including payments from both NetWatch and non-NetWatch customers

- Each remittance includes a full request-level breakdown and reporting

- Refunds are accounted for transparently in subsequent remittance cycles

This removes a significant operational burden for many forces, where payment handling and reconciliation are currently manual and time-consuming.

Built for police disclosure teams

Rapid is designed to reduce administrative effort and improve process control by helping forces:
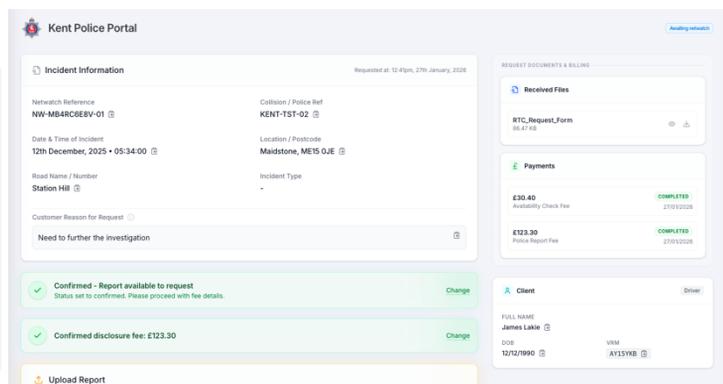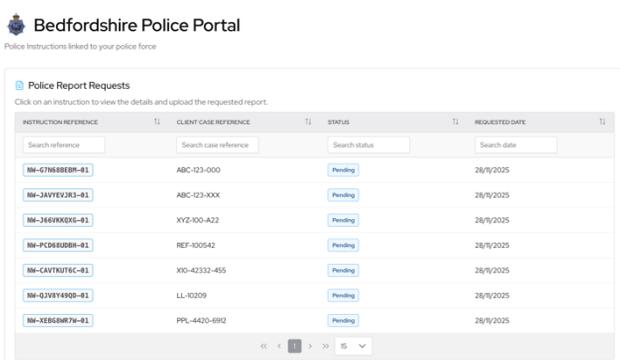
- Reduce manual handling time per request

- Reduce chases and follow-up traffic

- Improve auditability and reporting for operational and finance stakeholders

- Customisable defaults and workflows

Commercial model and onboarding

- **Zero cost to the force** (including platform access and payment handling capability)

- Available to forces across the UK from 1 April

- Delivered under a service agreement

- Participating forces are invited to join a NetWatch-chaired working group to help shape best practice, improve disclosure processes, and support secure cross-sector collaboration between policing, insurers, and legal stakeholders.

Security and compliance by design

Rapid is built for sensitive policing workflows, including:

- Role-based access controls
- Multi-factor authentication and SSO support
- Immutable audit trail and full case history
- Secure document handling and transfer
- GDPR and UK Data Protection Act aligned controls

Trusted, Proven, Police Ready

Rapid is a **NetWatch** solution, built in the UK specifically for UK policing and backed by the highest standards of information governance, security assurance, and operational resilience. With zero cost to forces and a straightforward onboarding process, adoption is secure, compliant, and frictionless - enabling disclosure teams to work more efficiently while protecting sensitive data at every stage.

Please also refer to our dedicated website for an overview of the security and compliance measures in place.

Contact marketing@netwatchglobal.com for more information and a demo